

# Supervisor Guidelines

### General:

- This is a fun day for the students. Please allow the students to enjoy their snow day with our highly trained instructors
- Our assessment system is based on the students' successes. Please encourage them to focus on what they have accomplished during the day
- Be available to students in the case of an injury or if any personal attention is required
- A Cell phone will be a mandatory requirement of the coordinator for the ski trip day. The phone number must be given to the Adventure Desk at check in
- Chaperon lessons are available in the afternoon for those who have not skied or snow boarded before, and must be pre-booked with your coordinator

#### Arrival at the hill:

- Chaperons/Teachers and students please remain on bus
- Coordinator will check in at Adventure Desk, at this time please provide cell number
- Our snow school will address students, teachers and chaperons while still on the bus
- Lift tickets will be given out at this time to the coordinator only

#### In the lodge:

- Keep everyone 'contained' to your school's designated area
- Help students get dressed for their day and put bags neatly out of the way (under tables, in shelving, and coats on hooks)
- Keep students in your designated area until our snow school requests them to proceed to the rental shop

#### In the rental shop:

- Help students put their boots on
- Be sure that <u>every</u> student gets a helmet
- Help students step into their skis (Outside)
- Direct all students to the beginner bowl (Carpet Lift)
- Switching from skiing to boarding (and vice versa) is <u>not permitted</u>

#### On the slopes:

- Assist new skiers/boarders on and off the chair lift for their first few times
- Educate students on appropriate runs for their ability
- Safety, Fun and Learning is the priority for all
- Be sure the students are wearing their helmets
- If you are in doubt as to how you can help, ask one of our ski/snowboard instructors, (identified by a red instructor jacket), or your coordinator.

### End of the day:

- Assist students when returning their rentals
- Please encourage everyone to keep the ski lodge tidy

## Thank you for your help & assistance!